

Pastel Partner – Customer Testimonial

CONTACT NAME – Terry Foers, Trustee and Treasurer

COMPANY - Christian Endeavour

COMPANY ACTIVITY – A volunteer based charity running five hotels offering accommodation for church parties and youth clubs. Terry Foers and members of his unpaid administration team all work from home

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MEETING CRITERIA

Customer Care – “Very good. Never been kept waiting long . . .”

Design Quality – “Excellent design and benefits from the fact that the fundamental operation has not changed for a long time – so updates present no problem . . .”

Ease of Use – “Couldn’t be easier . . .”

Functionality – “Does everything I want . . .”

Impact on bottom line – “The fact we are able to deliver first class reports to our hotels means that they can closely monitor their costs – and this will influence their bottom line . . .”

Reliability – “Very reliable . . .”

Technical Innovation – “Unlike most other packages, Pastel Partner offers multi costing centres, so this puts it ahead of the others as far as we are concerned

Value for Money – “Yes it offers value for money . . .”

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